

**CHINA LESSO GROUP HOLDINGS LIMITED**

*(Incorporated in the Cayman Islands with limited liability)*

(Stock Code: 2128)

(the “Company”)

**SHAREHOLDER COMMUNICATION POLICY (the “Policy”)****1. Purpose**

The provisions of the Policy are intended to set out the channels and mechanisms currently in place to ensure that shareholders of the Company, including individual and institutional shareholders (collectively “Shareholders”) and, where appropriate, general investors, including prospective investors of the Company and financial analysts (collectively “Investors”), receive from the Company timely, comprehensive, consistent and understandable information on the Company (including its financial performance, strategic objectives and plans, significant developments, governance and risk profiles) and to convey their views on various matters affecting the Company, and set out the actions taken by the Company to solicit and understand the views of Shareholders and stakeholders, so as to allow Shareholders to actively interact with the Company and exercise their rights as Shareholders in an informed manner.

**2. Overall Policy**

- 2.1 The Board will maintain ongoing dialogues with Shareholders and Investors and will review the Policy annually to ensure that it effectively maintains high level communication with Shareholders and reflects current best practices.
- 2.2 The main channels through which the Company disseminates information to Shareholders and Investors are: The Company’s financial reports (interim and annual reports), Annual General Meeting and any other general meeting that may be held, as well as disclosures required by law and regulation available on the Company’s website (<https://www.lesso.com>) and the website of Stock Exchange of Hong Kong Limited (“HKEX”) (<https://www.hkexnews.hk>).
- 2.3 The Company will ensure effective and timely dissemination of information to Shareholders and Investors at all times. Any questions about the Policy should be addressed to the Company Secretary of the Company.

**3. Communication Channels****General meeting**

- 3.1 The Board is committed to maintaining constant dialogues with Shareholders, in particular direct communication with Shareholders through the Annual General Meeting or any other general meeting of the Company.

- 3.2 The Board Chairman and the Chairmen of the Audit, Remuneration and Nomination Committees (or their designated representatives) will attend the annual general meeting and other general meetings to answer questions from Shareholders.
- 3.3 The general meeting provides an opportunity for constructive communication between the Company and Shareholders. The Company encourages Shareholders to actively attend the general meetings, fulfill their obligations, exercise their voting rights on major matters of the Company, and express their opinions on the Company's affairs. If a Shareholder is unable to attend in person, he may authorize a representative to attend, speak and vote on his behalf at the meeting.
- 3.4 Appropriate arrangements are in place to encourage Shareholders to participate in the annual general meeting. The Company will regularly review the forms and procedures of general meetings and make appropriate changes as necessary to meet the needs of Shareholders, so as to improve their meeting experience and enhance their participation.

#### **Corporate communication**

- 3.5 The meaning of the corporate communication is assigned by the Rules Governing the Listing of Securities on HKEX ("**Listing Rules**"), including but not limited to the Company's financial reports (interim and annual reports), annual general meetings and other possible general meetings, and any regulatory disclosures made on the website of HKEX and the newsletters and other publications of the Company posted on the Company's website.
- 3.6 The Company has posted the corporate communications prepared in accordance with Listing Rules on the websites of HKEX and the Company for access and download by Shareholders and Investors at any time.
- 3.7 Corporate communications are written in plain English and Chinese to facilitate the understanding of Shareholders.

#### **Company website**

- 3.8 Information announced by the Company on the website of HKEX, including financial reports, result announcements, circulars, notices of general meetings, etc., will also be available at the "Investor Relations" page of the Company's website within one hour thereafter to ensure that Shareholders have timely access to the latest information of the Company and its subsidiaries.

**Shareholder's enquiries**

- 3.9 If a Shareholder has any questions about his holdings, he should address them to the Company's Branch Share Registrar, Computershare Hong Kong Investor Services Limited. The contact details are as follows:

Computershare Hong Kong Investor Services Limited  
Rooms 1712–1716, 17<sup>th</sup> Floor,  
Hopewell Centre,  
183 Queen's Road East,  
Wanchai, Hong Kong

- 3.10 Shareholders and Investors may request access to public information of the Company at any time.

- 3.11 Shareholders and Investors can contact our investor relations for any enquiries about the Company.

iPR Ogilvy & Mather  
40<sup>th</sup> Floor, United Asia Finance Centre  
333 Lockhart Road, Wan Chai, Hong Kong  
Tel: (852) 2136 6185  
Fax: (852) 3170 6606  
Email: ir@lesso.com

**4. Shareholder's Privacy**

- 4.1 The Company understands the importance of protecting the security of personal data to safeguard the trust of Shareholders. The Company is committed to complying with applicable data protection laws to protect the privacy of Shareholders. Unless otherwise required by law, the Company will not disclose Shareholders' information without their consent.

**5. Communication with Investors**

- 5.1 In addition to the public information available through the Company's website and HKEX, the Company also arranges press conferences, promotional tours and meetings with analysts and Investors from time to time to facilitate the Company's communication with Investors.
- 5.2 Any contact or communication between directors and employees of the Company with investors, analysts, the media or other outside parties shall be subject to the disclosure obligations and requirements set out in the Company's Inside Information Policy.

*In the event of any discrepancy between the Chinese and English versions of the document, the English version shall prevail.*